DETCOG

Deep East Texas
Council of Governments

Annual Performance Report to the State of Texas

Fiscal Year 2019
(October 1, 2018 through September 30, 2019)

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OVERVIEW

The Deep East Texas Council of Governments, better known as DETCOG, is a voluntary association of cities, counties, school districts, and other governmental units within Texas State Planning Region 14. The region encompasses the counties of Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler.

DETCOG was established in November of 1966 as an Economic Development District under the U.S. Department of Commerce Economic Development Administration. In 1968 DETCOG became a political subdivision of the State of Texas as a Regional Planning Commission under state law now re-codified as Chapter 391 of the Local Government Code.

Deep East Texas Region

Though we are a governmental entity, DETCOG has no taxing authority and no ordinance-making authority. Above all, DETCOG is an organization of, by, and for the local governments of Deep East Texas. We exist to support our member governments and serve their residents. Our membership includes 12 counties, 36 cities, 39 school districts, four river authorities, one federally recognized Indian Tribe, and other special purpose districts. DETCOG is governed by a diverse 59-member Board of Directors. By law, more than two-thirds of the Board Members are elected officials of participating counties and cities.

Deep East Texas is one of the most rural of the 24 planning regions in Texas. At 10,383 square miles, our region is larger than five U.S. states. Our 2018 estimated population was 390,808. There are no urban areas within the region. We are home to four national forests and the three largest reservoirs in Texas.

Historically, our region has been economically distressed with high rates of unemployment and poverty. DETCOG works to improve economic conditions in the region and the standard of living of its residents. Jobs and the economy play a large role in improving the quality of life. The economic factors mentioned above, plus the rural nature of our region, provide us with unique challenges but also underscore the importance of DETCOG's mission.

A major need in Deep East Texas is better access to broadband internet service and improved cellular telephone coverage. The current state of broadband in our region has a negative impact on public education, healthcare, public safety, and economic development. DETCOG has undertaken a project to develop a regional plan to address this need.

DETCOG has also taken steps to better serve its members and improve the organization's long-term financial position by consolidating its operations in a central location. On December 9, 2019 we moved into our new Regional Headquarters located at 1405 Kurth Drive in Lufkin, Texas. The new facility was funded primarily by public and private grants. More information about our new facility is included in Appendix A.

Regional cooperation leads to stronger communities and more efficient use of resources. DETCOG provides the opportunity for local jurisdictions to work together to accomplish more than any individual member could accomplish on its own.

DETCOG Regional 9-1-1 Network (DET911)

2019 Outputs Achieved
- All Public Safety Answering Points (PSAPs) in the region deployed Text-to-911 service with all wireless service providers.
- The region's PSAPs answered 205,543 emergency 9-1-1 calls and texts.
- More than 82 percent of all 9-1-1 calls received originated from a wireless device.
- DETCOG staff conducted 180 onsite PSAP monitoring visits.
- DETCOG staff conducted 48 onsite GIS Database monitoring visits.
- A regional educational campaign was conducted for the new Text-to-911 service. This outreach effort utilized web advertising, social media, print media, radio, cable TV and billboards.
- DETCOG funded required TCOLE training for each of our region's PSAPs.
- In addition to the DETCOG social media pages, the 911 Network maintained a separate active Facebook page that communicates directly with the general public. Additionally, Twitter, Instagram, and YouTube were used to provided information to targeted groups in the region.

2019 Outcomes Achieved
- Citizens and stakeholders were served by an efficient 9-1-1 emergency communications delivery system that met or exceeded state agency performance measures.
- The PSAPs complied with all state agency requirements as documented through onsite monitoring reports.
- Geospatial data remained at 99.8% accuracy on key ALI to GIS geocode component.
- Geospatial data quality allowed the DETCOG region to maintain a Geographic Master Street Address Guide (Geo-MSAG) as opposed to a tabular MSAG in 2019. This is an essential component of Next Generation 911.
- Local public safety communications professionals are well trained and equipped to serve their communities.
- The general public is better educated on the availability of, and responsible use of, our region's emergency 911 network.

2020 Expected Outputs
- Total number of 9-1-1 calls/Text-to-911 messages received by PSAPs will exceed 212,000.
- Total number of wireless 9-1-1 calls will exceed 174,000.
- Total number of PSAP monitoring visits will exceed 120.
- After being selected as a "Beta COG", DETCOG is on target to be the first COG in Texas to deploy a Next Generation 911 solution utilizing the AT&T National ESINet.
- DETCOG will deploy hybrid "blue dot" technology providing call takers more accurate location information.
- DETCOG will deploy a regional Training/Backup PSAP in the region.
- DETCOG is restructuring staffing to better function in a Next Gen 911 environment.

2020 Expected Outcomes

- Citizens and stakeholders will be served by an efficient 9-1-1 emergency communications delivery system that meets or exceeds state agency performance measures.
- Improved call routing as a result to deploying a NG911.
- Call takers will have more accurate location information from hybrid technology.
- Call takers will be provided hands on training in a controlled environment at the Training/Backup PSAP.
- All the region's PSAPs will have the ability to relocate to the Training/Backup PSAP.
- The program will function more efficiently with the new staffing structure.

DETCOG Area Agency on Aging (AAA)

NUTRITION SERVICES

2019 Outputs Achieved
- Provided funding for 89,782 congregate meals that meet the Dietary Reference Intake (DRI) requirements to 1,163 older adults for an average cost per meal of $6.01.
- Average congregate meal cost increased from 2019 Projected Outputs by two percent.
- Provided funding for 132,828 home delivered meals that meet the Dietary Reference Intake (DRI) requirements to 835 older adults for an average cost per meal of $5.36.
- Average home delivered meal cost was 1.5 percent less than 2019 Projected Outputs.

2019 Outcomes Achieved
- Provided nutritious meals and social contacts five days a week which helped alleviate economic risk to those low-income individuals and helped to reduce isolation of individuals who live alone or in rural and remote areas.
- Served 29 percent more persons in congregate meal program.
- Achieved 99.2 percent of 2019 Projected Outputs in number of congregate meals served.
- Achieved 3 percent increase over 2019 Projected Outputs in number of meals delivered.
- Achieved 67 percent increase over 2019 Projected Outputs for persons served with home delivered meals.

2020 Expected Outputs
- Provide funding for 81,467 Congregate Meals that meet the DRI requirements to 1,487 older adults for an average cost per meal of $5.92.
- Provide funding for 141,093 Home Delivered Meals that meet DRI requirements to 989 persons for an average cost per meal of $5.83. (Reimbursement rate is capped at $5.31 per meal for HHSC common contractors.)

2020 Expected Outcomes
- Older adults who are at greatest social and economic risk will receive nutritious meals and regular social contact. This will promote better health and allow them to continue living independently, as well as reduce hunger in the Deep East Texas region.

TRANSPORTATION SERVICES

2019 Outputs Achieved
- Provided funding for 5,813 one-way trips to assist 66 older adults. These trips were for medical appointments, grocery shopping and other personal business. Average cost was $14.79 per one-way trip.

2019 Outcomes Achieved
- Achieved 21 percent increase over 2019 Projected Outcomes for one-way trips.
- Most of the increased trips were for persons living in remote, rural areas where medical and other services are limited or non-existent and no public transit option is available.
- Number of individual riders was 12 percent under 2019 Projected Outcomes.

- Provided more choice for riders to attend doctor appointments in local and out of region medical facilities, allowed persons to independently schedule trips to grocery stores, pharmacies, banks, etc., to conduct personal shopping and business. Kept overall trip costs low by utilizing volunteer drivers whenever possible.

2020 Expected Outputs
- Provide funding for 6,435 one-way trips to assist 75 older adults for an average cost of $15.00 per one-way trip.
- Increase the number of volunteer transportation drivers to 30.

2020 Expected Outcomes
- Older adults will be assisted with more transportation resources in order to schedule and attend medical appointments, purchase groceries, conduct personal business and/or attend senior center activities.
- Older adults living in rural areas will have the opportunity to continue to live independently. The residents are happier and state and federal resources required to fund long-term care solutions are conserved.

HOMEMAKER SERVICES

2019 Outputs Achieved
- Provided funding for Homemaker Services for 28 persons at an average cost of $639.71 per person.
- 30 percent reduction of 2019 Projected Outputs in number of persons receiving Homemaker Services.
- 13 percent reduction of 2019 Projected Outputs in average cost per person for Homemaker Services.

2019 Outcomes Achieved
- Older adults were able to continue to live independently in a safe and secure home environment while they were recovering from an illness and/or hospital stay.
- The number of hospital readmissions was reduced.

2020 Expected Outputs
- Provide funding for Homemaker Services to 35 persons at an average cost of $746.11 per person.

2020 Expected Outcomes
- Older adults will be able to continue living independently in a safe and healthful home environment while they are recovering from an illness and/or hospital stay.
- The number of hospital readmissions will be reduced.

CASE MANAGEMENT SERVICES

2019 Outputs Achieved
- Provided direct case management services for 403 persons at an average cost of $215.35 per person.
- Achieved a six percent increase in 2019 Projected Outputs of number of persons served.
- Met 2019 Projected Outputs for average cost per person.

2019 Outcomes Achieved
- Older adults and their families received direct services which equipped them to make informed choices about the programs and services available to help them continue to live independently and securely while recovering from illness, injury or surgery.
- Persons affected by financial setbacks, including those caused by natural disasters, received assistance to help them recover and maintain an independent lifestyle.

2020 Expected Outputs
- Provide direct case management services for 343 persons at an average cost of $174.50 per person.

2020 Expected Outcomes
- Older persons recovering from illness, injury or surgery will become more aware of programs and services available to them in order to maintain their independence by making informed choices about their care, arranging for those services, and provide follow-up to determine that the care-plan goals have been met.
- The cost of delivering these services will be reduced.

OMBUDSMAN SERVICES

2019 Outputs Achieved
- Provided Ombudsman Services to residents of 40 nursing homes and 19 assisted living facilities utilizing 15 trained and State Certified Ombudsman staff and volunteers.

2019 Outcomes Achieved
- 98 percent of complaints made by or on behalf of residents of nursing homes and assisted living facilities were successfully resolved in a timely manner, promoting better care and a better quality of life for the residents.

2020 Expected Outputs
- Continue to provide Ombudsman Services to residents of 40 nursing homes and 19 assisted living facilities.
- Increase the number of trained and State Certified Ombudsman staff and volunteers to 20.
- Continue to achieve at least 95 percent of successful and timely resolutions to complaints made by or on behalf of residents or nursing homes and assisted living facilities.

2020 Expected Outcomes
- Residents of long term care facilities will receive better care and live happier lives in a more secure environment.
- Residents will feel like there is someone they can turn to when they need help or have concerns.
- When complaints are received, they will be dealt with in a timely and professional manner.

2019 Outputs Achieved
- Facilitated 1,439 legal awareness contacts to provide information about Medicare Open Enrollment, an increase of 79 percent over the previous year.
- Provided one-on-one counseling services to 439 unduplicated persons, an increase of 37 percent over the previous year.

2019 Outcomes Achieved
- More recipients and potential recipients of Medicare and Medicaid benefits have increased awareness and knowledge about the benefits and services available to them and how to access their benefits.

2020 Expected Outputs
- Conduct 75 legal awareness programs to provide information regarding Medicare Open Enrollment.
- Provide one-on-one counseling services to 787 persons.

2020 Expected Outcomes
- More citizens will be aware of public entitlement programs such as Medicare and Medicaid.
- More citizens will enroll in, and benefit from, these programs.

DETCOG 2-1-1 Texas Area Information Center

2019 Outputs Achieved
- The Deep East Texas Area Information Center (AIC) provided information and referral services to 29,017 callers, an increase of 3.7 percent from the previous year.

2019 Outcomes Achieved
- Thousands of persons received information about programs, services and resources that provided help with food, housing, child care, crisis intervention, substance abuse treatment, and public safety.

2020 Expected Outputs
- The Deep East Texas AIC will handle an estimated 30,178 calls for information and referral services.

2020 Expected Outcomes
- Citizens who need help with food, housing, child care, crisis intervention, substance abuse or other issues will be referred to resources to assist them.
- More citizens will become aware of the services and resources available within our region.
- Increased awareness will result in increased utilization of services to ensure the safety and improve the quality of life of the citizens in our region.

DETCOG Public Safety Programs

REGIONAL LAW ENFORCEMENT TRAINING

2019 Outputs Achieved
- Provided basic, intermediate or advanced TCOLE-certified courses to 350 peace officers, jailers and communications personnel.
- Provided 7,500 training contact hours in basic courses and intermediate or advanced TCOLE-certified courses.
- Realigned regional Law Enforcement Training, Criminal Justice, and Homeland Security programs under one division.
- Modernized and streamlined the process for law enforcement to submit documents and requests.
- Applied for a Training Providers Agreement with TCOLE to offer Continuing Education Training to Law Enforcement Officers throughout the region.

2019 Outcomes Achieved
- Law Enforcement personnel in the Deep East Texas Region are better trained and have increased knowledge to perform their duties.
- The framework was established for more efficient delivery of law enforcement training, with more participation by officers throughout the region and less cost to local jurisdictions.
- The citizens of Deep East Texas live in a safer, more secure environment.

2020 Expected Outputs
- Provide Law Enforcement Training to 500 peace officers, jailers and communications personnel.
- Provide a minimum of 4,500 training contact hours for peace officers, jailers and communications personnel in basic courses.
- Provide Law Enforcement Training locally to all Law Enforcement Agencies throughout the COG, including some 27 recently constituted ISD Police Departments.
- Offer hard-to-obtain training to Law Enforcement Officers.

2020 Expected Outcomes
- Law Enforcement personnel in the Deep East Texas Region will be better trained and have increased knowledge to perform their duties.
- More officers will benefit from hard-to-obtain training that was not previously offered close to home.
- The training cost will be reduced for local jurisdictions.
- All DETCOG public safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.
- The citizens of Deep East Texas will live in a safer, more secure environment.

CRIMINAL JUSTICE PLANNING

2019 Outputs Achieved
- Conducted three grant workshops to provide grant application and management training to stakeholders.
- Realigned the Criminal Justice and Homeland Security programs into the DETCOG Public Safety Program under one Director.
- Improved communications between DETCOG and regional partners including school districts and non-profits.

2019 Outcomes Achieved
- Increased the numbers of grantees and applicants who attended Grant Application Workshops and decreased errors on submitted applications.
- Decreased the number of audit findings.
- All reports to the State were submitted on time or ahead of schedule.
- Additional training was provided in the region, including eGrants Training for COG staff and regional partners scheduled for the first quarter of FY-20.

2020 Expected Outputs
- Provide technical assistance to 210 grantee/applicants applying for State funding.
- Conduct four Grant Workshops to educate and train Grantees/Applicants.
- Facilitate and host eGrants training by staff from the Office of the Governor Public Safety Division in the DETCOG region.
- Continue to build databases and improve communications between the DETCOG Public Safety Program and Stakeholders.

2020 Expected Outcomes
- Local agencies and organizations will develop more effective programs and submit more complete grant applications with fewer errors.
- Local agencies will have more resources at their disposal to respond to public safety and criminal justice needs within their jurisdictions.
- The citizens of Deep East Texas will live in a safer, more secure environment.
- All DETCOG public safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.

HOMELAND SECURITY PLANNING

2019 Outputs Achieved
- Developed the 2019 Threat and Hazard Identification and Risk Assessment (THIRA) using five incidents and 32 core capabilities in the exercise. Also developed the State Preparedness Report (SPR), the Implementation Plan (IP) and Risk-Based Methodology Report.

- Realigned Homeland Security and Criminal Justice programs into the DETCOG Public Safety Program under one Director.
- Continued implementation of ALERRT Active Shooter Training Program in conjunction with the Lufkin Police Department. 100 additional officers have been trained throughout the region. All equipment was procured through an LETPA Grant.
- Reviewed the ability of participating agencies to establish communications during a major multi-jurisdictional event.
- Reviewed current emergency management capabilities and processes to identify gaps.
- Supported implementation of the Texas Statewide Communications Interoperability Plan (SCIP) and the Regional Interoperable Communications Plan (RICP) in Deep East Texas.
- Updated Emergency Preparedness Task Force By-Laws and Standard Operating Procedures.

2019 Outcomes Achieved
- Potential threats have been identified and risks have been reduced, allowing the citizens of Deep East Texas to live in a safer, more secure environment.
- Authorities throughout the region are better prepared to deal with an active shooter situation.
- Completion and Adoption of the updated Regional Interoperable Communications Plan (RICP) which identified significant communications gaps in infrastructure.
- Local jurisdictions and stakeholders have a better knowledge of processes and procedures used by the DETCOG Emergency Preparedness Task Force.

2020 Expected Outputs
- Continue to review and update planning for the DETCOG P-25 Interoperable Communications Project to assess needs, identify gaps, and improve the communications capability of local jurisdictions.
- Continue to provide updated active shooter training for local jurisdictions utilizing the ALERRT training program.
- Convene local jurisdictions and stakeholders to identify and monitor threats and risks through development of the 2020 Threat and Hazard Identification and Risk Assessment (THIRA), State Preparedness Report (SPR), the Implementation Plan (IP) and Risk-Informed Methodology Report.

2020 Expected Outcomes
- Contingent upon funding provided by the Statewide Interoperable Communications (SWIC) and other sources, DETCOG will obtain funding for communications Infrastructure projects with a long-term goal of the regional communications operability.
- Local authorities will be better prepared to deal with active shooter situations and other public safety and homeland security issues.
- All DETCOG Public Safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.
- The citizens of Deep East Texas will live in a safer, more secure environment.

DETCOG Services to At-Risk Youth (STAR)

2019 Outputs Achieved
- Served 432 unduplicated clients during the State fiscal year (9/1/18 through 8/31/19).
- Began utilizing four DFPS approved evidence-based programs to serve clients.
- Achieved a positive affect at closure for at least 82 percent of clients served.
- Achieved a positive affect at follow-up for at least 82 percent of clients served.
- Achieved a success rate of over 82% on follow-ups completed for each client served.
- Continued to strengthen public outreach efforts for child abuse awareness and prevention. This included distribution of brochures by STAR Counselors, media releases, and a public service campaign on local radio which reached an estimated audience of over 150,000 throughout our 12-county region.

2019 Outcomes Achieved
- Youth in crisis situations received counseling and support services enabling them to cope now and in the future.
- At Risk Youth and their Families received counseling services, anger management training, and family skills classes which strengthened the family unit and helped avoid disruption or breakup of families.
- School truancy was targeted and reduced.
- Public was better informed about Child Abuse Awareness and Prevention through an aggressive Child Abuse Awareness Campaign during April.

2020 Expected Outputs
- Serve a minimum of 500 unduplicated clients for period of 09/1/19 through 8/31/20.
- Continue to utilize and increase the usage of DFPS approved evidence-based programs to serve clients.
- Achieve a positive affect at closure for at least 82 percent of clients served.
- Achieve a positive affect at follow-up for at least 82 percent of clients served.
- Achieve a success rate of over 82% on follow-ups completed for each client served.
- Partner with school districts to address truancy issues and increase attendance.
- Continue to strengthen public outreach efforts for child abuse awareness and prevention.

2020 Expected Outcomes
- Reduction of at-risk delinquent behaviors through increased number of one on one counseling sessions.
- Reduction of conflict within families.
- Increase in student attendance and success.
- Youth and their families will be able to better cope when stressful events occur in the future.
- Improved communication with more one-on-one sessions, ultimately showing better accountability as a result of evidence-based approaches being used.
- Reduction of child abuse and neglect with aggressive April Child Abuse Prevention Campaign.

DETCOG Disaster Recovery Program

2019 Outputs Achieved
- Successfully completed and closed out Hurricane Harvey Temporary Direct Housing Program under Subrecipient Agreement with Texas General Land Office (GLO).
- Assisted GLO with planning, outreach, and support for long-term recovery programs in seven Hurricane Harvey disaster-declared counties.
- Implemented new position of Regional Disaster Recovery Coordinator.
- Worked with local officials in Newton County and San Jacinto County to develop successful grant applications for Disaster Recovery Funds from the U.S. Economic Development Administration (EDA).
- Worked with local leaders in seven counties (Jasper, Newton, Polk, Sabine, San Augustine, San Jacinto, and Tyler) to develop successful grant application for EDA Disaster Recovery Funds to fund broadband network planning in the region.

2019 Outcomes Achieved
- Families whose homes were left uninhabitable and who had no place else to go were provided with temporary housing solutions (mobile home units and travel trailers).
- Families were assisted in the development of permanent housing plans, and progress was monitored to assure compliance with eligibility rules.
- Newton County received EDA funding for a road project to support a local industry in job creation and retention.
- San Jacinto County received EDA funding for construction of a new commerce center to support agriculture, economic development, tourism, youth activities and emergency management.
- Funding was secured for the network design phase of our regional broadband project in seven of our 12 counties.

2020 Expected Outputs
- Continue to support GLO staff and contractors who are administering CDBG Long Term recovery programs in our region.
- Develop Method of Distribution for approximately $69 million in regional mitigation funds.
- Assist local jurisdictions to identify and access disaster recovery resources.
- Administer EDA grants for Newton County, San Jacinto County, and regional broadband network design.
- Assist City of Crockett with application for EDA funding for infrastructure improvements under 2018 Flood Disaster Program.

2020 Expected Outcomes
- Local governments and impacted families in our region will be knowledgeable about, and have access to, state and federal programs to assist with their long-term recovery.
- Communities in Deep East Texas impacted by Hurricane Harvey and other recent flood events will recover faster and become more resilient to future disasters.

DETCOG Regional Housing Authority
(HUD Section 8 Housing Choice Voucher Program)

2019 Outputs Achieved
- Provided rental payments to local landlords for 1,720 families (monthly average).
- Provided rental assistance for 48 Veterans and their families.
- Provided case management for 85 families enrolled in the Family Self Sufficiency Program.
- Provided monthly mortgage assistance payments for 21 families.
- Processed 1,303 waiting list applications.
- Processed paperwork on 907 families determined ineligible or no response.
- Provided orientation/briefings to 396 new families.
- Performed inspections on 1,769 housing units.
- Conducted tenant workshop in partnership with social service vendors.
- Transitioned to an online application and waiting list system.

2019 Outcomes Achieved
- Many more families have access to safe and fair housing.
- Participating families and landlords are better educated on program criteria.
- Five families graduated from the Family Self Sufficiency Program.
- Two voucher families received financial pre-approval to purchase homes.
- 1,992 applications were received online with no staff data entry errors.
- Families can now track their application online through a personal account.

2020 Expected Outputs
- Provide rental payments to local landlords on behalf of 1,873 families (monthly average).
- Provide rental payments to local landlords on behalf of 102 Veterans.
- Identify and provide housing assistance payments for Homeless Veteran Families.
- Perform bi-annual inspections on 875 housing units.
- Increase participation in the Family Self Sufficiency and Homeownership Programs.
- Develop a strong partnership with lenders in support of the Homeownership Program.
- Transition to digital file document management system that will streamline file storage/retention.

2020 Expected Outcomes
- Low income families in 12 counties will have access to safe, fair and affordable housing.
- Families will become more self-sufficient.
- More families will be able to own their own homes.
- Families will not have to wait as long from the time they go onto the waiting list until the time they are served by the program.
- Staff will be able to operate more efficiently with the transition to digital file document management.

DETCOG Community & Economic Development Program

2019 Outputs Achieved
- Completed and submitted three Economic Development Administration (EDA) grant applications for projects in Hurricane Harvey disaster counties.
- Began the planning process for an EDA grant in the City of Crockett related to the 2018 Disaster Declaration for Houston County flooding.
- Provided information and technical assistance to local governments for EDA grant applications.
- Administered the grant for a major regional study for development of fiber-based broadband service throughout the region.
- Participated in an EDA pilot program that placed an AmeriCorps VISTA Volunteer at DETCOG to increase economic development capacity in rural counties.
- Continued monitoring of all forgivable loan recipients to insure compliance with job creation/retention requirements.
- Convened local officials, business and community leaders, local stakeholders and interested citizens for development of a five-year Comprehensive Economic Development Strategy for the region.
- Expanded our capacity to assist cities and counties in the region recover from disasters by hiring a Regional Disaster Recovery Coordinator.

2019 Outcomes Achieved
- Received grant funding from EDA for a road improvement project to support job creation and retention in Newton County.
- Received grant funding from the EDA for construction of a new commerce center to support agriculture, economic development, tourism, youth activities and emergency management in San Jacinto County.
- Received grant funding from EDA for network design phase of regional broadband network in seven counties impacted by Hurricane Harvey (Jasper, Newton, Polk, Sabine, San Augustine, San Jacinto, and Tyler).
- Communities impacted by Hurricane Harvey have more resources and support to aid in economic recovery from the disaster.
- A comprehensive regional broadband study was completed which proves the feasibility of and provides a "road map" to development of a network to provide reliable and affordable broadband service for every home and business in the Deep East Texas Region.
- DETCOG has more staff and resources available to assist local communities and partner organizations in pursuing economic development opportunities to improve the quality of life for every citizen of our region.

2020 Expected Outputs
- Create a "Special Purpose Entity" for the purpose of overseeing the design and funding of the Fiber Optic Broadband Network to serve the 12-County Deep East Texas Region.
- Complete the network design phase of the regional broadband network in the seven counties for which funding has been awarded.

- Obtain funding to complete broadband network design in the remaining five DETCOG counties for which funding has not yet been secured.
- Provide technical assistance to local governments applying for funding to support job creation from expansion of existing businesses and recruitment of new businesses.
- Develop and submit at least one new EDA grant application for local jurisdictions.
- DETCOG will administer a regional "Census 2020" outreach program to encourage people in the region to participate in the 2020 population count.

2020 Expected Outcomes
- Newly created jobs will be sustained, improving the economy and quality of life within our region.
- Local entities will receive financial support from the EDA and other federal and state resources to promote additional job creation and retention.
- Infrastructure throughout the region will improve.
- Communities affected by Hurricane Harvey and the 2018 Floods will continue to recover from the impact of the disasters and become more resilient to future disasters.
- Increased awareness of the importance of regional cooperation to improve the economy of all communities within the region.
- Significant progress will be made toward the goal of providing high speed broadband service throughout Deep East Texas.

DETCOG Regional Solid Waste Grant Program

2019 Outputs Achieved
- Provided technical assistance training sessions to local governments and organizations.
- Coordinated outreach, education and training programs promoting a clean environment.
- Updated Solid Waste grant application forms to expedite approval process.
- Coordinated the application and selection process for regional solid waste grants.
- Awarded five (5) solid waste grants to cities and counties totaling more than $95,255.28.
- Provided school districts, counties and cities in the region with 45-gallon recycling bins to promote recycling.

2019 Outcomes Achieved
- Increased awareness of funding available to assist cities, counties and other organizations with solid waste reduction and recycling.
- Improved process for regional solid waste grant applications.
- More informed decision-making by the Regional Solid Waste Advisory Committee and DETCOG Board of Directors.
- Newton County, San Jacinto County, Angelina County, the City of Huntington, and Jasper County received funding to implement local projects.
- Trinity County experienced a reduction in illegal dumping through an Enforcement Officer funded through a DETCOG/TCEQ solid waste grant.
- More items are being recycled at schools and other public facilities in the region.
- The amount of solid waste going to area landfills was reduced.

2020 Expected Outputs
- Conduct outreach, education and training programs throughout the region, with a goal of at least one program in each of the 12 counties.
- Provide at least two technical assistance training sessions to local governments and organizations applying for regional solid waste grants, plus individual assistance as needed.
- Working with the Regional Solid Waste Advisory Committee, coordinate the application and selection process for regional solid waste grants.
- Execute, fund, and monitor five or more contracts for Solid Waste Planning and Implementation projects with local governments.
- Continue to promote recycling by students in the region's school districts.

2020 Expected Outcomes
- Reduction in waste materials going to landfills.
- Increased recycling and illegal dumping reduction resources.
- Cleaner, healthier, and more beautiful environment.

DETCOG Transportation/Transit Planning

2019 Outputs Achieved
- Worked with the Western Transportation Institute at Montana State University to help develop a rural transportation voucher pilot program in San Augustine, Sabine, Newton, Jasper and Tyler counties.
- Coordinated meetings of the Deep East Texas Rural Transportation Planning Organization.
- Collaborated with East Texas Council of Governments and Ark-Tex Council of Governments to organize a tri-region transportation alliance to facilitate better transportation planning and more effective advocacy for transportation needs in all three regions.
- Assisted with the construction of two bus stop shelters for local transit program in the City of Lufkin.

2019 Outcomes Achieved
- Five rural counties which have no public transportation systems now have a rural transportation voucher program. Because of funding restrictions, the service is currently available to persons age 60 and older. This program received was recognized with a national award for Excellence in Regional Transportation.
- More rural transportation projects in the region are being addressed through cooperation with the TxDOT regional offices in Lufkin and Beaumont.
- Better collaboration in regional transportation planning throughout East Texas.
- Transit riders in the City of Lufkin have safer and more convenient locations to board which promotes increased usage of the local transit system.

2020 Expected Outputs
- Continue to work with the DETCOG Area Agency on Aging program to assist in developing and expanding the voucher payment system for DETCOG and other contributors to pay transit expenses for qualifying program clients.
- Continue to work with Lufkin Community Groups in their efforts to have protected bus stops located at transit stops serving the elderly, disabled and students attending Angelina College.
- Search for grant funding to provide DETCOG with services of a professional transportation planner to be shared with neighboring East Texas Regions.

2020 Expected Outcomes
- Increased rural transportation and transit services for unserved and underserved areas.
- Increased ridership in existing rural transportation and transit services.
- Effective planning and prioritization of transportation projects to provide better access and improve safety throughout the region.

DETCOG Community Development Block Grant (CDBG) Support

2019 Outputs Achieved
- Provided technical assistance to cities and counties for CDBG applications.
- Provided administrative support to Regional Review Committee.
- Obtained contract to provide additional CDBG technical assistance to local governments in federally declared Disaster Counties.

2019 Outcomes Achieved
- Increased awareness of CDBG opportunities.
- Better outreach and communications with cities, counties and grant consultants to identify needs.
- Organization and planning underway for next cycle of CDBG grant applications.

2020 Expected Outputs
- Conduct public outreach, including public hearings and other meetings to obtain input for development of Method of Distribution of the regional allocation of Hurricane Harvey related Mitigation CDBG Funds.
- Host meetings and workshops for local governments and provide technical support to assist with the application and scoring process for the TCDP program.
- Communicate with county and city officials in the Federal Disaster Declaration individually and repeatedly as to assist them in effectively participating in the CDBG program.

2020 Expected Outcomes
- Infrastructure throughout the region will improve.
- Communities affected by Hurricane Harvey and 2018 Floods will recover from the impact of the disasters quickly and robustly and become more resilient to future disasters.

DETCOG Retired & Senior Volunteer Program (RSVP)

2019 OUTPUTS AND OUTCOMES
(Note: This Report Covers Calendar Year 2019)

Healthy Futures – Obesity and Food: Education/Training and Nutrition/Food Support
338 Volunteers Provided Education, Nutrition & Food Support for 7,040 individuals serving at 12 food pantries and two soup kitchens to alleviate long-term hunger in Deep East Texas. 5,040 individuals received support, education and/or referrals for hunger. Of participants surveyed, 100 percent reported increased food security.
Output Target: 7,050 -- Documented Number Served: 7,040

Healthy Futures – Aging in Place
169 volunteers worked with to provide increased social support to home delivered meal recipients, frail elderly, and handicapped persons through the RSVP "Ring Team." 169 volunteers served in three adult daycare centers and two hospice facilities, providing respite services to 165 caregivers at least once a week. 323 persons received services helping them to live more independently. 87 frail elderly persons (100%) reported increased social support.
Output Target: 150 -- Documented Number Served: 165

Education – K-12 Success: Tutoring and Mentoring
46 volunteers served in public schools (grades k-12). 20 volunteers served in after school and summer tutoring programs and service-learning programs.   240 students received mentoring and tutoring. 240 students/family of students (100%) reported improved academic & social engagement.
Output Target: 110 -- Documented Number Served: 240

Disaster Recovery Assistance
12 Volunteers provided 325 hours of service at three stations to assist with disaster response.

Services to Veterans and Military Families
25 volunteers provided services to veterans and military families. Services include making pillows and lap quilts to be given to veterans that are hospitalized, writing notes of encouragement to active military personnel and thank you notes to veterans for their service.   8 volunteers serve at Jackson Hill Marina/Outdoor Freedom Network providing respite care, companionship and social networking to disabled veterans. More than 20,000 veterans in Deep East Texas receive care and support from RSVP volunteers.

Capacity Building and Leverage
347 RSVP Volunteers served at 20 volunteer stations to support fundraising for various non-profit community service organizations, contributing to over $300,000 in contributions raised.

2020 PROJECTED OUTPUTS AND OUTCOMES
All 2019 initiatives will be continued. New volunteers and stations will be recruited to increase opportunities for volunteers to contribute their time to improve the lives of others in our region.

DEEP EAST TEXAS COUNCIL OF GOVERNMENTS
UNAUDITED STATEMENT OF NET POSITION
SEPTEMBER 30, 2019

Assets		
Cash and cash equivalents	$	1,900,464
Receivables (net of allowance for uncollectible):		
Grants		840,985
Other		24,885
Prepaid items		54,711
Capital assets (net of accumulated depreciation)		49,560
Total assets		2,870,605

Liabilities	
Accounts payable	636,815
Accrued compensated absences	153,895
Other accrued expense	257,515
Unearned revenue	553,247
Total liabilities	1,601,472

Net Position		
Investment in capital assets		49,560
Restricted/Unrestricted		1,219,573
Total net position	$	1,269,133

UNAUDITED

DEEP EAST TEXAS COUNCIL OF GOVERNMENTS
UNAUDITED STATEMENT OF REVENUES AND EXPENDITURES
FOR THE YEAR ENDED SEPTEMBER 30, 2019

Revenues

Federal and state grants	$	19,021,765
Membership dues		68,740
Investment earnings		12,913
Miscellaneous income		3,424
Other local cash		319,999
In-kind contributions		44,699
Total revenues		19,471,540

Expenditures

Salaries and benefits		3,382,246
Travel		205,075
Consulting services		63,818
Equipment and controlled assets		152,579
Participant services costs		14,934,462
Other operating costs		687,022
In-kind expenses		24,431
Total expenditures		19,449,633
Net change in fund balance	$	21,907

UNAUDITED

DEEP EAST TEXAS COUNCIL OF GOVERNMENTS

DISPOSAL OF ASSETS
FOR THE YEAR ENDED SEPTEMBER 30, 2019

There were no asset disposals to report for the year ended September 30, 2019.

Appendix A

DETCOG'S MOVE TO LUFKIN: QUESTIONS & ANSWERS

Why is DETCOG moving its offices from Jasper to Lufkin?
There are two main reasons for the move. First, it places the DETCOG office in a convenient, central location for the region we serve. We serve a 12-county region that encompasses over 10,000 square miles and has a population of more than 390,000. To provide the highest level of service to the entire region, it is important that we be centrally located, and Lufkin is the most centrally located county seat within the region. The second benefit of this new facility is that it allows us to consolidate all of our operations in one location. Previously, the staff of two of our major programs were based outside of Jasper. A third major program was split with some personnel working in Jasper and some in Lufkin. With our new facility, we are able to house all our programs under one roof. This allows more effective and efficient management of our personnel and resources.

How much did the new building cost and how is it being paid for?
The cost, including engineering and architectural fees, is $2,917,520. Taking into account the value of the land, the total project cost is approximately $3.1 million. Most of the funding has been provided by grants from various sources. The U.S. Economic Development Administration provided a $1 million grant. The T.L.L. Temple Foundation provided grants totaling over $1.1 million. The City of Lufkin Economic Development Corporation gave the land and provided $300,000 in grant funds plus a $200,000 low interest loan. The E. L. Kurth, Jr. Charitable Foundation provided a grant of $100,000. DETCOG is providing approximately $236,000 in funding, half of which came from the sale of our old building in downtown Lufkin. Thanks to the generous support of our funding partners, we are moving into a new $3.1 million facility with a note of only $200,000. The building will be owned by the Forest Country Development Corporation, a 501(c)(3) non-profit which supports the work of DETCOG.

What new features and capabilities are included with this new building?
The facility includes several new features that will benefit DETCOG, our member governments, and the citizens of Deep East Texas. Among them:
- A new regional emergency operations center that can function around the clock when emergencies or disasters impact all or any part of our region.
- A new 9-1-1 dispatch training facility which also has the capability to "go live" to provide backup coverage for any of the 9-1-1 dispatch centers throughout our region.
- An 1,800 square foot records storage facility. Because of space limitations we currently rent multiple off-site storage facilities. We can now store all our records onsite and save the cost of the offsite rentals.
- The new building incorporates enhanced security features and improved technology, including redundant gigabit fiber connections and the latest network security equipment.
- This facility is larger and is custom designed for our existing programs. It includes more flexible space to provide for future growth and changes in programs. The building is also designed for future expansion if needed.